To: Dr. Vincent Bordeaux, President of City College

From: Adrian Yu, Student at CCNY

Date: February 27, 2023

Subject: Escalators/Elevators Service at City College

For the better part of last year, during 2022, the elevators at City College have been arriving on floors very slowly. These issues often occur mostly in the North Academic Center. I have seen countless students in the elevators rushing to get to class or complaining when the elevator is taking too long. Some students also have a phobia of elevators from past experiences, and if anyone of them has a health issue of sorts, this can be detrimental to their lives. This results in them taking the escalators. Adding on, the escalators are often out of service and only properly working on some floors in the North Academic Center. This, in turn, results in students having to walk up the non-functioning escalators and this is very cumbersome for students who have to carry multiple things on their person. People with physical disabilities, where they cannot utilize the escalators, will benefit much more from the elevators being fixed.

Students need to have a safe environment, however, the stairwells in the North Academic Center are cramped and crowded at times. Additionally, the stairs themselves are steep, making students trip and fall. This can create another potential hazard and physical injuries to a person.

How Habitual Lateness Could Affect Students

Students who are consistently tardy or late to classes reflect poorly on their academic performance. "Missing just half an hour a day of class is equivalent to missing eleven hours per month, which is about two days of school" (Athlos Academies, 2018). As students spend less time in classrooms engaging and actively learning, they contribute almost little to no work on group projects or even making fewer social interactions with peers. Most professors consider lateness rude behavior and thus disrupts their class, sometimes losing track of the material being taught.

Resolution

Like a cell phone or a computer, parts wear over time with more use. The same is applied for elevators, with the buttons, doors, harness for pulling the car up to the floors, or the cab itself needing to be replaced. A resolution to the ongoing elevator and escalator problem at City College would be to call on the Department of Facilities to fix the elevator problems. Additionally, if the budget is too low, getting additional funding from the city, college, or state would mitigate these issues. Installing more elevators in each building would be another path that I can envision to speed up waiting times (again, this would require additional funding from the city or state).

<u>Source:</u> Academies, A. (2018, November 8). *Attendance matters: The impact of tardiness on Student Success*. Athlos Academies. Retrieved February 22, 2023, from https://athlosacademies.org/the-impact-of-tardiness-on-student-success/